

WE'RE HERE TO HELP

Guest Services staff are available to assist with questions, problems, suggestions or special needs related to your visit. You will find event staff throughout Tanger Center, including crowd managers, ushers, ticket-takers, supervisors, police, paramedics, security and other personnel who are ready to help. You're also welcome to visit our Guest Services desk, located in Phillips Hall on the first floor right.

Ticket Scanning

Tanger Center staff will scan your ticket barcodes instead of tearing stubs. Please be sure to only purchase tickets from TangerCenter.com and/or Ticketmaster.com. Buying tickets from a third party may result in counterfeit tickets and inflated prices, and may disrupt your entry into the venue.



Accessibility

Tanger Center is committed to providing a first-class experience for all individuals, including those who need special accommodations. For ADA hearing assistance and other needs, please visit our Guest Services desk, centrally located in the first-floor entry lobby. You can also find more information by calling Guest Services at 336.333.6516 or visiting TangerCenter.com/accessibility.

Drop-Offs and Pick-Ups

Our accessibility drop-off/pick-up point is located at the front of the building on Abe Brenner Place.

First Aid & Police

Located in the entry lobby, First Aid is staffed with Guilford County Paramedics. Greensboro Police Officers will be stationed outside and inside Tanger Center at select events.

Content Advisory

Some shows do not appeal to every guest or every age. Tanger Center offers a variety of entertainment that could include sudden loud sounds, strobes/flashing lights, adult language/situations, or fog and haze. Patrons are responsible for making an informed purchasing decision on show content. Visit TangerCenter.com for show descriptions and age recommendations.

▶ *Please note: For most shows, all patrons 2+ will require a ticket to Tanger Center performances. For many Broadway performances, age requirements may be 6+. Children must be accompanied by an adult to attend Tanger Center for performances. For more, please visit TangerCenter.com.*

GUEST ETIQUETTE

Arrive early! Please give yourself 30 minutes to an hour to arrive before the show time printed on your ticket. While Tanger Center staff works to usher patrons into the building quickly, we do have a required metal detection security checkpoint at all entrances. Doors to the lobbies open typically one hour before the start of the performance, while the seating area will typically open 30 minutes prior to the curtain rising. Be sure to also give yourself enough time to use the facilities and visit the concession or merchandise stands before settling in your seat.

As you are seated for a performance, please be sure to silence your cell phone and watches. Please take a moment to locate the nearest stair or emergency exit. Finally, take a moment to relax and let Schiffman's Ring of Light count down to the start of the show!

Dress Code

Tanger Center guests are required to be wearing shoes, bottoms and a shirt at all times. You will see some guests dressed to impress! We want you to feel comfortable, and if that means Lee® or Wrangler® jeans, wear them! Please note that some performances may require the seating area to be at a cooler temperature, so you may want to bring a light jacket or sweater.

Prohibited Items

While a full list of prohibited items can be found at TangerCenter.com/prohibited, note that the top items not allowed into Tanger Center are: weapons of any description (weapons carried with a permit are also prohibited), outside food/beverage, audio/video recording equipment, and backpacks. Please be aware that Tanger Center is a smoke-free campus (includes e-cigarettes and vaping devices).

▶ *Guests will enter through metal detectors upon entry into the venue. Please remember to remove keys and mobile phones, which will be passed through a table beside the detector. Tickets will be scanned after the security screening.*

Inclement Weather

Generally, Tanger Center performances will go on as scheduled in times of inclement weather. Please stay tuned to TangerCenter.com for show updates.

WELCOME



Welcome to the Triad's newest sensation, the Steven Tanger Center for the Performing Arts!

With over 150 events per year, we're proud to be your home for first-class entertainment in the Triad, including direct-from-New York Broadway, concerts, comedy, family shows, as well as being the home for the Greensboro Symphony Orchestra, Guilford College Bryan Series, and Greensboro Opera. We will provide excellent guest service; welcome to your new home for first-class entertainment!

For information on upcoming events, be sure to visit TangerCenter.com.

One Abe Brenner Place
300 N. Elm Street
Greensboro, NC 27401



While the majority of Broadway season tickets will be printed, as well as some other shows, note that many events will be ticketed on your mobile device through the Ticketmaster app and that you should have these downloaded (not a screen shot) to your device. Remember, the only official resources for verified tickets are TangerCenter.com and [Ticketmaster](http://Ticketmaster.com). We cannot assist buyers who have purchased from a third party source.

PARKING



A VIP Parking is located in the surface lot adjacent to Tanger Center. A limited number of spaces are available for non-Broadway season events at \$25 per space.*

Handicap pick-up and drop-off is located in front of the building entrance on Abe Brenner Place.

Ride-share apps will be directed to the corner of Abe Brenner place and Elm Street.

▶ Broadway President's Club members can park in the VIP Surface Lot with issued parking passes.

▶ Broadway Season Seat Members receive complimentary parking on their Broadway season night at one of three city parking decks:

- B Bellemeade Deck: 244 N. Greene Street
- C Church Street Deck: 215 N. Church Street
- D Davie Street Deck: 200 N. Davie Street

▶ For non-Broadway season performances and other patrons, parking in city parking decks is available at \$10 per space.*

*Prices subject to change

For more information and to purchase VIP parking in advance, visit TangerCenter.com/Parking.

CustomerCare@TangerCenter.com | 336.373.7575
TangerCenter.com



Sensational Seats. Exceptional Experience.

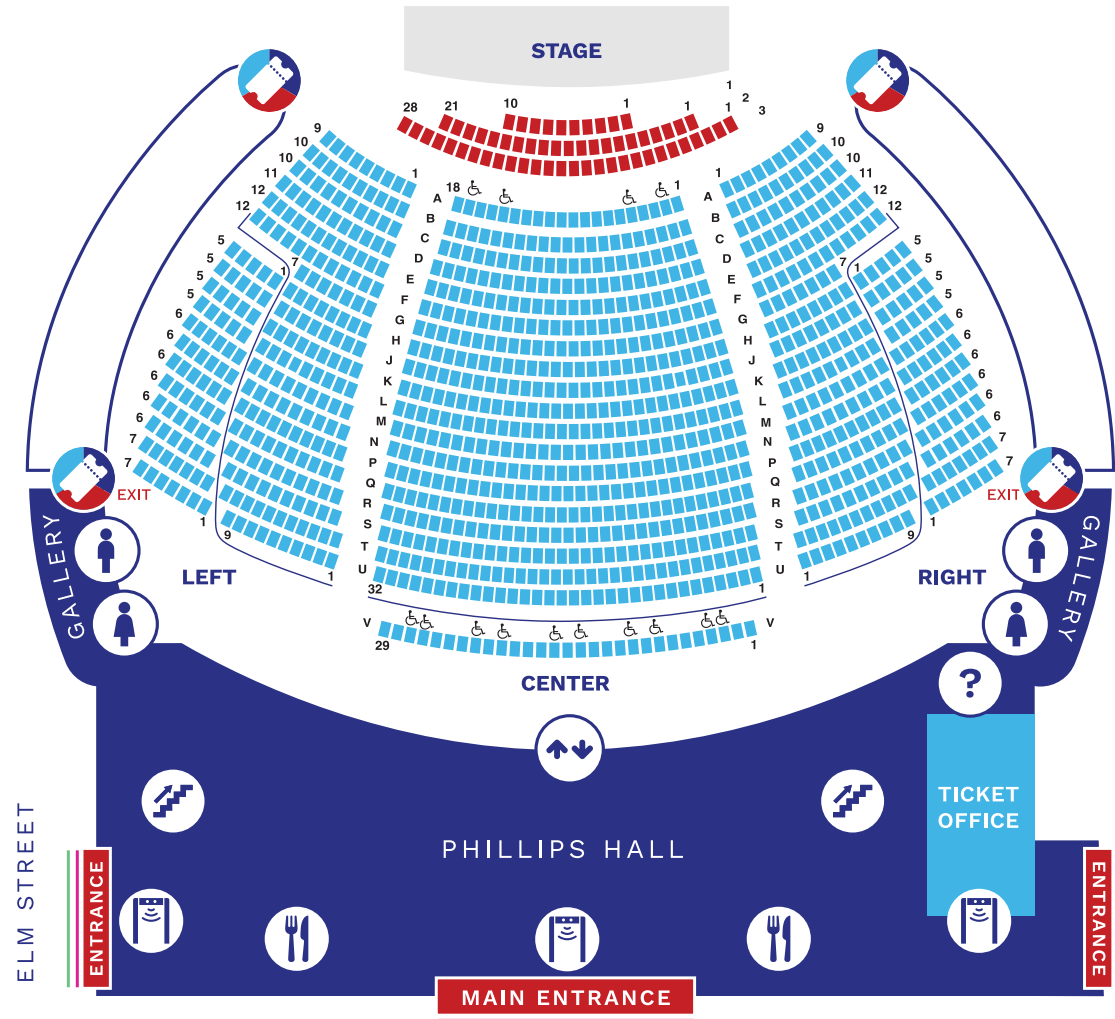
WELCOME TO Tanger Center!



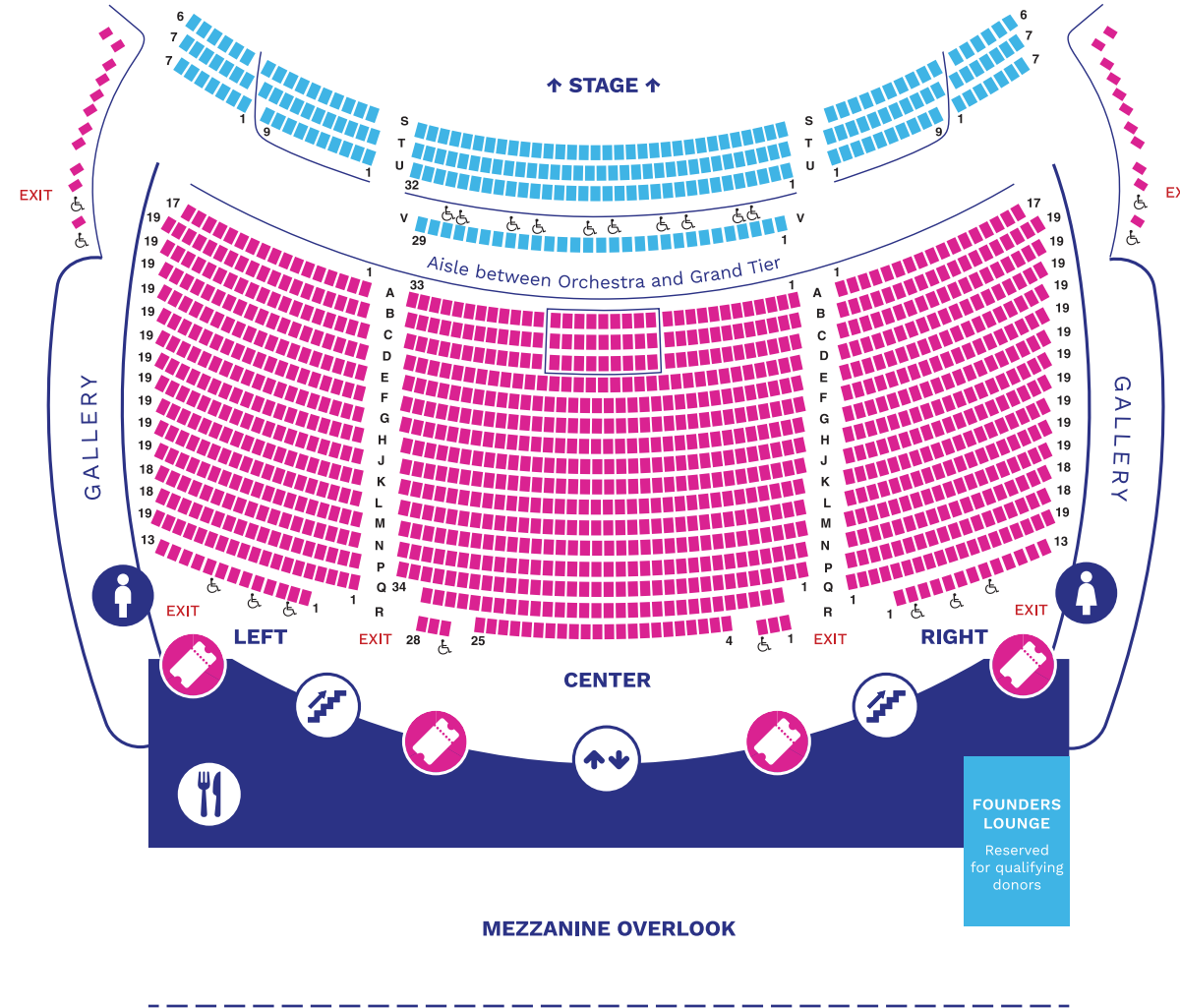
www.TangerCenter.com

SEATING CHART TOBEE & LEONARD KAPLAN FAMILY THEATER

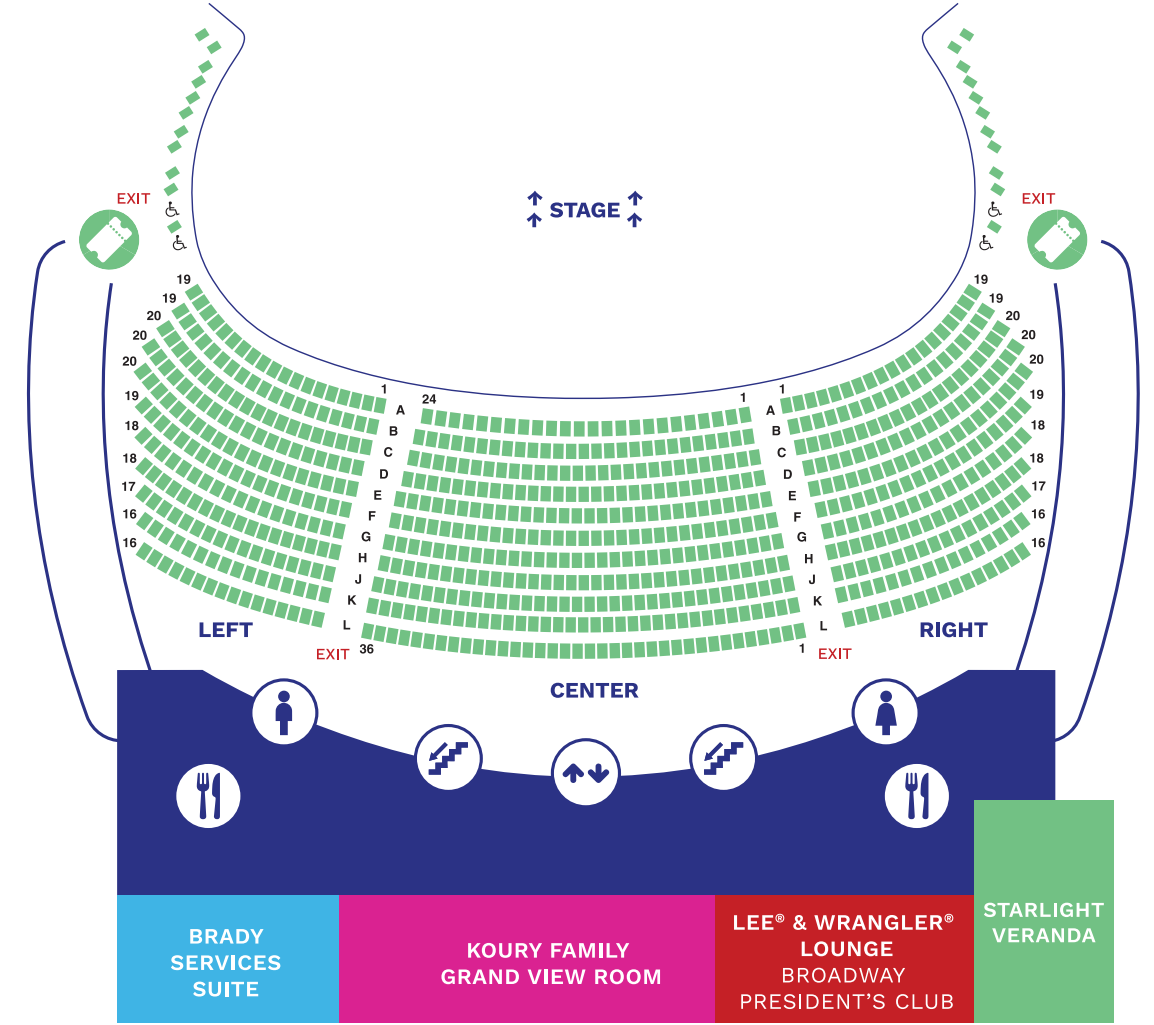
FIRST LEVEL | ORCHESTRA SEATING



SECOND LEVEL | GRAND TIER SEATING



THIRD LEVEL | LOGE SEATING



Map key

- Orchestra
- Orchestra Center
Orchestra Left Center
Orchestra Right Center
- Grand Tier
Grand Tier Left
Grand Tier Right
- Loge Center
Loge Left
Loge Right
- Auditorium Entrance
- Two Elevators
- Stairs
- Guest Services
- Metal Detectors
- Restrooms
- Concessions